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May 19, 2004

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Ms. Marlene H. Dortch Secretary Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S W. Room TW-A325 Washington, D.C. 20554

Re Notice of *Ex Parte* Presentation Concerning Communications Assistance for Law Enforcement Act, RM-10865

Dear Ms. Dortch:

Pursuant to Section 1 1206(b) of the Commission's Rules, 47 C.F.R. § 1.106(b), Fiducianet, Inc., ("Fiducianet") hereby submits a notice of an <u>ex parte</u> oral presentation on May 18, 2004 (a copy of this letter is enclosed).

The representatives of Fiducianet who attended the oral presentation were H. Michael Warren, President, Richard Miller, Executive Vice President, Matthew Smith, Manager Technical Services, and Douglass McCollum, General Counsel and VP Services

The Commission staff members who attended all or a portion of the oral presentation were: Tom Beers, WCB-IATD; David Ward, WCB-IATD; Mike Goldstein, WCB-IATD: Artie Lechtman, IB-Satellite; Terri Natoli, WCB-CPD; Ashley Natoli, WCB-CPD, Scot Stone, WTB-PSCID; Shanti Gupta, OET-NTD; Rodney Small, OET-PRD; Geraldine Matise, OET-PRD; John Kiefer, MB-ED; Harry Wingo, WTB-Front Office; Dave Siehl, WTB-PS& CID; Jeff Goldthorp, OET-NTD; Behzad Ghaffari, OET-NTD; Julius Knapp, OET; Susan Aaron, OGC; Barbara Esbin, MB; Chris Killion, OGC; Kyle Dixon, MB; Christi Shewman, WCB/CPD; Julie Veach, WCB/CPD; Jerome Stanshine, OET (by conference bridge); and Cathy Zima, WCB/IATD (by conference bridge).

The purpose of the meeting was to discuss Fiducianet's service bureau, which provides services to wireline, wireless, and VoIP communications services providers. These services include, on behalf these services providers, responding to and producing customer records in response to valid subpoenas, responding to valid court orders or search warrants in criminal and civil proceedings; handling the provision of technical assistance in response to valid court orders authorizing installation of pen/traps or full

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content interceptions; real-time fraud management, and network assurance. Fiducianet's presentation explained how it provides cost-effective, technical assistance scalable to the needs and requirements of the service provider regardless of the size of the provider's customer base and how it ensures the integrity of the data and the content delivered to the law enforcement collection location. Fiducianet also answered numerous questions raised by the staff members on these matters.

Fiducianet also explained the policies and procedures it uses to ensure compliance with applicable federal and state laws, including the System Security and Integrity Policies and Procedures regulations promulgated by the Commission, ensures compliance with the policies and procedures of the service providers Fiducianet represents, and the domain knowledge, background and qualifications of its personnel.

Respectfully submitted,

Douglass J. McCollum

General Counsel, VP Services

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Cc. (via e-mail) to all staff members listed in ¶ of this letter